

RasterLink Pro **5** SG

RasterLink Pro **5** TA

RasterLink Pro **5** IP

Software RIP

## RasterLinkPro5

### Installation Guide

This manual explains how to install  
RasterLinkPro5.

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# The kinds of manuals and how to use them

This product comes with following manuals.

## Installation Guide

This manual explains how to install and set up RasterLinkPro5 SG/RasterLink Pro5 IP/RasterLinkPro5 TA.

you are now  
reading this  
manual.

## Network Connection Guide

This manual explains how to set computer to connect to RasterLinkPro5 via network. (This is provided in PDF file in the manual CD.)

## Reference Guide

There are two kinds of reference guides. One is for common settings to each printer and the other is for special settings to each printer. They explain necessary setting items of the functions and operation in order to use RasterLinkPro5 SG/RasterLinkPro5 IP/RasterLinkPro5 TA. Read the proper reference guide for your printer. (This is provided in PDF file in the manual CD.)

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## About this manual

This manual explains how to set PC for installing RasterLinkPro5.

This document explains the installation procedure using Windows Vista as an example.

Unless otherwise specified, use the same procedure for Windows XP, Windows 7, Windows 8, Windows 8.1, Windows 10 and Windows 11.

## Notations

Menu items are enclosed in quotation marks like “Full Color”.

Buttons in dialog box are framed like  .

This manual is based on RasterLinkPro5 SG. Please replace software and printer names used in this manual with those of the software and printer you are using.

## Symbol



Indicates a caution you must observe when operating the product.



Describes a useful procedure.



Shows the number of the page that has related contents.

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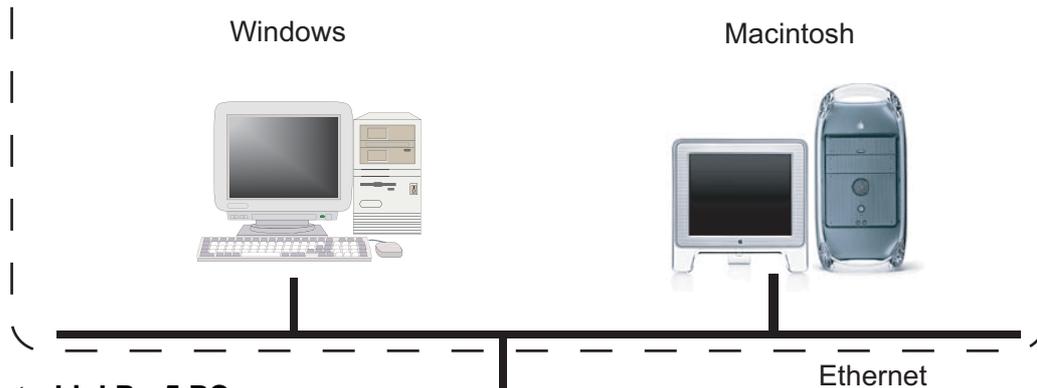
# About RasterLinkPro5

RasterLinkPro5, which is application software, receives data in PostScript3 format and supplies printing data to an ink jet printer made by MIMAKI ENGINEERING.

## Example of system configuration of RasterLinkPro5

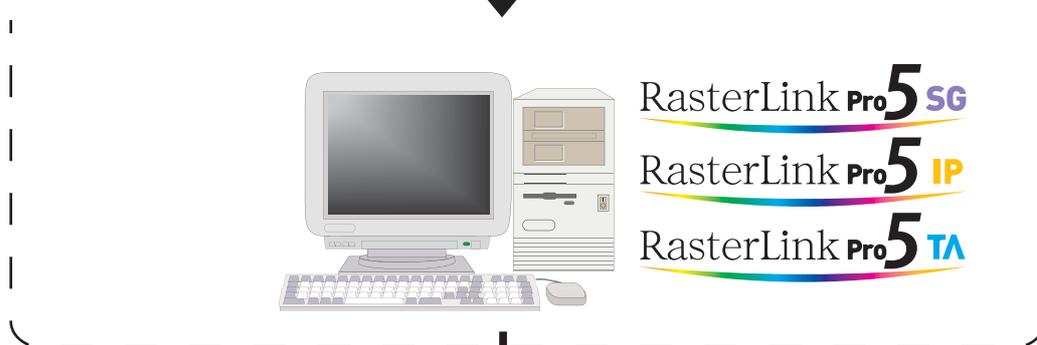
### Client PC

Sends image data to RasterLinkPro5 installed PC.



### RasterLinkPro5 PC

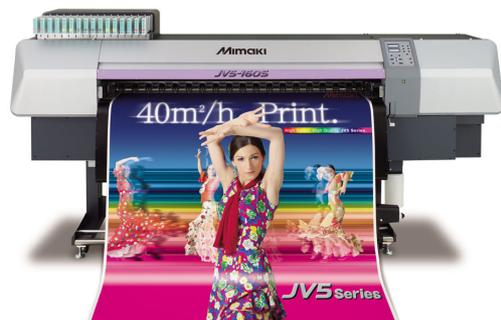
RasterLinkPro5 installed PC.



IEEE1394 Interface

USB2.0 Interface

Mimaki Printer



## **Color Profile makes color matching easier**

Installed Color Profile meets to various kinds of media and realizes the best print without complicated settings.

## **Color adjustment function which enables delicate representation**

RasterLinkPro5 has a function of adjustment to color (the tone-curve, contrast of each color, and density of CMY ink).

It copes with various media flexibly.

## **Supported printers**

RasterLinkPro5 is intended for use with MIMAKI ENGINEERING ink jet printers.

Up to 4 printers can be connected at the same time.\*1

RasterLinkPro5 provides a number of different functions according to the features of the printer. Functions and operational settings such as print condition and job editing differ according to the printer. Therefore, there is a different Reference Guide for each printer type. The Reference Guide is provided in PDF file in the manual CD.

## **Input/Output data**

### **Input data**

PostScript Level 3(PS file), EPS, MRL, TIFF, JPEG, BMP,  
PDF (PDF 1.5 or later is not allowed \*2)

Data formats other than MRL are automatically recognized.

AI files are not supported.

Alpha channel can not be used with TIFF data.

### **PostScript Font**

Standard 60 European fonts

Adding fonts are not allowed.

### **Application**

Adobe Illustrator 8, 9, 10, CS or later

Adobe Photoshop 5, 6, 7, CS or later

### **Maximum spool processible image size**

Width : 10871 mm (428 inch)

Length : 10871 mm (428 inch)

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## Maximum RIP processible image size

Width : 50 meters

Length : 50 meters

**NOTE!**

Some output data even within above sizes may not be ripped, depending on the kind of data.

In this case, change the data or divide the data by application software for printing.

## The largest image size which can be tiled <sup>\*3</sup>

- Width: 50 meters, Length: 50 meters
- When the data width size exceeds the printable range of a printer, it is necessary to use the tiling function.
- Image sizes for tiling differ according to output resolutions.
- The maximum size of tiling-supported images depends on the input data. If the input data is too complex, the maximum image size may not be printed.

**NOTE!**

- If the print resolution of the image is 1,440 x 1,440 dpi, the maximum printable image size is as follows.

	Width	Length
4-color model	2m	50m
6-color model	1m	50m

- Even within the processable image size, the maximum size for width may be restricted depending on the printer specifications.  
Also even when using specialty ink (white ink and the like), the maximum size for width may be restricted depending on the resolution.  
Please check the "Max. printing width" in the manual of your printer.

\*1: If multiple printers are connected with an IEEE1394 interface, the same number of IEEE1394 interface cards are required.

\*2:The PDF version and Acrobat version are as follows.

PDF 1.3 ----- Acrobat 4

PDF 1.4 ----- Acrobat 5

PDF 1.5 ----- Acrobat 6

PDF files saved with Illustrator are not supported.

\*3:Some printers do not support the tiling function.

# System requirements

## Installing PC for RasterLinkPro5

The following conditions are required to install RasterLinkPro5.

OS	: Microsoft® Windows® XP Professional Edition SP3 or later (32-bit) <sup>*1</sup> : Microsoft® Windows® XP Home Edition SP3 or later (32-bit) <sup>*1</sup> : Microsoft® Windows Vista® Home Premium SP2 or later (32-bit/64-bit) : Microsoft® Windows Vista® Business SP2 or later (32-bit/64-bit) : Microsoft® Windows Vista® Vista Ultimate SP2 or later (32-bit/64-bit) : Microsoft® Windows Vista® Vista Enterprise SP2 or later (32-bit/64-bit) : Microsoft® Windows 7® Home Premium (32-bit/64-bit) : Microsoft® Windows 7® Professional (32-bit/64-bit) <sup>*2</sup> : Microsoft® Windows 7® Ultimate (32-bit/64-bit) <sup>*2</sup> : Microsoft® Windows 7® Enterprise (32-bit/64-bit) <sup>*2</sup> : Microsoft® Windows 8® (32-bit/64-bit) : Microsoft® Windows 8® Pro (32-bit/64-bit) : Microsoft® Windows 8® Enterprise (32-bit/64-bit) : Microsoft® Windows 8.1® (32-bit/64-bit) : Microsoft® Windows 8.1® Pro (32-bit/64-bit) : Microsoft® Windows 8.1® Enterprise (32-bit/64-bit) : Microsoft® Windows 10® Home (32-bit/64-bit) : Microsoft® Windows 10® Pro (32-bit/64-bit) : Microsoft® Windows 10® Enterprise (32-bit/64-bit) : Microsoft® Windows 11® Home : Microsoft® Windows 11® Pro
CPU	: Intel® Core™ 2Duo 1.8GHz or more <sup>*3</sup>
Chip set	: Intel® chip set <sup>*3</sup>
Memory	: 2 GB or more
HDD	: 60 GB capacity recommended (NTFS format <sup>*4</sup> )
Interface	: IEEE1394 <sup>*5</sup> , Ethernet Port <sup>*6</sup> , USB 1.1/2.0 <sup>*7</sup>

\*1 : Windows XP 64-bit is not supported.

\*2 : It cannot be operated on the Windows XP mode of Windows 7.

\*3 : For CPU or chip set, use the products made by Intel. If not using it, an error may occur during printing and the printer may stop printing.

\*4 : With the FAT32 format, problems occur when using hot folders from a Macintosh client.

\*5 : It is required for connecting to the printer with IEEE1349 Interface.

Do not connect to printer using repeater hub. An error may occur during printing and the printer may stop printing.

\*6 : It is required for license activation. (Even if you do not connect with the Internet, or, you use a PPP connection network device etc., it is required. )

For direct license activation from RasterLinkPro5, connect to the Internet.

When Macintosh is connected with PC MACLAN, Network card that supports AppleTalk is needed.

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\*7 : USB 2.0 port is required for connecting to the printer with USB 2.0 interface.

Do not connect to the printer via a USB hub or an extension cable. An error may occur during printing and the printer may stop printing.

USB 1.1 port or USB 2.0 port is needed to use the dongle. Do not connect the dongle via a USB hub

## **Client PC**

The client PC to be connected is limited depending on the OS of RasterLinkPro5 PC.

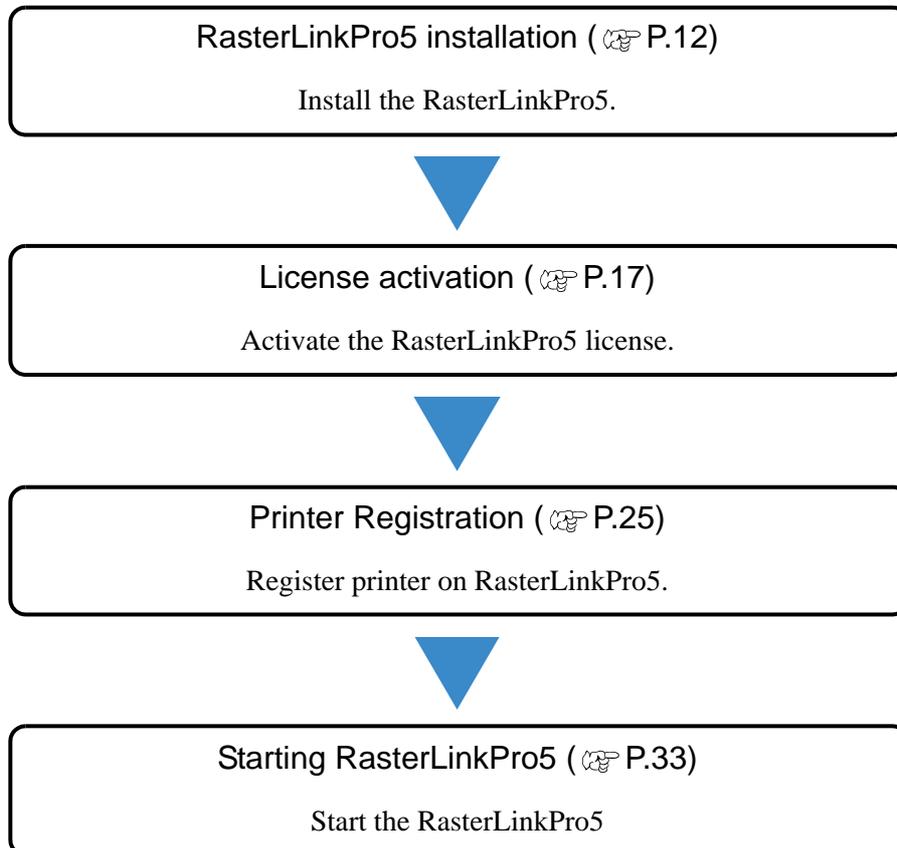
For the connection method, see “Network Connection Guide” in the manual CD.

# Set PC with RasterLinkPro5 installed

RasterLinkPro5 PC is a PC on which RasterLinkPro5 is to be installed or already installed. This is the explanation about necessary settings and the procedure of installation for operating RasterLinkPro5 properly.



In this Installation Guide, the RasterLinkPro5 PC host name is described as “RasterLink”. Where the explanation mentions “RasterLink”, substitute the host name of your RasterLinkPro5 PC.



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# RasterLinkPro5 Installation

## Operations before installing RasterLinkPro5

Perform the following operations before installing RasterLinkPro5.

### 1 Check whether the MIMAKI's other software RIP is installed or not on the PC for installation.

- If RasterLinkProII v2.0 or later / RasterLinkIII series / RasterLinkPro4 series is installed, see the following page. ?Upgrading RasterLinkIII / RasterLinkPro4 series to RasterLinkPro5? (P.56)
- If RasterLinkPro UJ / RasterLinkPro GP / RasterLinkProII v1.2 or before is installed, uninstall it.
- If RasterLinkPro is installed, you can install RasterLinkPro5 without any change. However, you cannot use RasterLinkPro when RasterLinkPro5 is running.

### 2 Check the Automatic Updates setting of Windows Update.

If you select "Automatic" on the [Automatic updates] of Windows Update, automatically update program may be installed at the set times and the PC may be restarted. Once the PC is restarted when RasterLinkPro5 is running, you can never start RasterLinkPro5. To prevent automatic restart of the PC, Please make the following settings:

- In Windows XP / Windows Vista / Windows 7 / Windows 8 / Windows 8.1  
Please make a select "Download updates for me, but let me choose when to install them." on the [Automatic Updates] of the [Control Panel].  
You can change the setting by selecting:  
[Control Panel] - [System and Security] - [Windows Update] - [Enable or Disable Automatic Updates]
- In Windows 10  
(1) Configure Windows Update to pause updates, so that the PC is not restarted automatically.  
You can change the setting by selecting:  
[Settings] - [Update and Security] - [Windows Update] - [Advanced Options] - [Pause Updates]  
(2) Specify the active hours, so that the PC is not restarted during the active hours.  
You can change the setting by selecting:  
[Settings] - [Update and Security] - [Windows Update] - [Change Active Hours] - [Active Hours]
- In Windows 11  
(1) Configure Windows Update to pause updates, so that the PC is not restarted automatically.  
You can change the setting by selecting:  
[Settings] - [Windows Update] - [Pause Updates]  
(2) Specify the active hours, so that the PC is not restarted during the active hours.  
You can change the setting by selecting:  
[Settings] - [Windows Update] - [Advanced Options] - [Active Hours]

### 3 Turn off the sleep setting.

- If the PC is configured to sleep (hibernate) automatically, it may go to sleep even when RasterLink5Pro is performing processing. In this case, the processing and printing will stop and the system for RasterLink6Plus may be corrupted.  
You can change the setting by selecting:

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[Control Panel] - [System and Security] - [Power Options] - [Change when the computer sleeps] and setting [Put the computer to sleep] to [Never]

**4** If RasterLinkPro UJ / RasterLinkPro GP / RasterLinkPro Set data receiving from the client PC. Setting is required for receiving data from the client PC. See “Set PC with RasterLinkPro5 installed“ for details.

**5** Install MIMAKI IEEE1394 driver / MIMAKI USB 2.0 driver.

Check the interface used on the printer, and install the driver. Drivers are offered at the followings.

- Driver CD provided with the printer
- MIMAKI ENGINEERING website

**NOTE!**

- If using Windows 7/8/8.1/10, use the MIMAKI device driver Ver3.00 or later.
- Use the MIMAKI IEEE1394 driver Ver.2.20 or later, or MIMAKI USB2.0 driver Ver.1.10 or later.
- If using Windows 11, use the MIMAKI device driver Ver.4.x or Ver.5.x or later.

## Set the RasterLinkPro5 CD

**NOTE!**

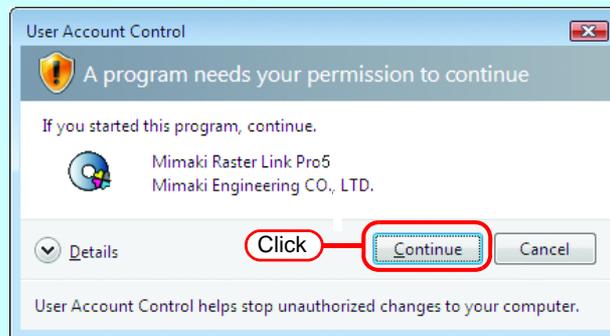
Installing RasterLinkPro5 requires Administrator authority.

Insert the installation CD-ROM of RasterLinkPro5 into the CD drive, and the RasterLinkPro5 installation menu starts automatically.

In case the RasterLinkPro5 installation menu does not start automatically, double-click “CDMenu.exe” in the CD-ROM.



When the User Account Control screen appears before starting the Installation menu, click **Continue**.



## Install the RasterLinkPro5

- 1 Click  in the RasterLinkPro5 installation menu.



- 2 The confirmation screen for installing the USB dongle driver appears. Click . Installation of the USB dongle driver starts.
- 3 If Microsoft .NET Framework is not installed on your PC, the installer starts. Installation of the .Net Framework starts.

- 4 The “Choose Setup Language” dialog box appears.

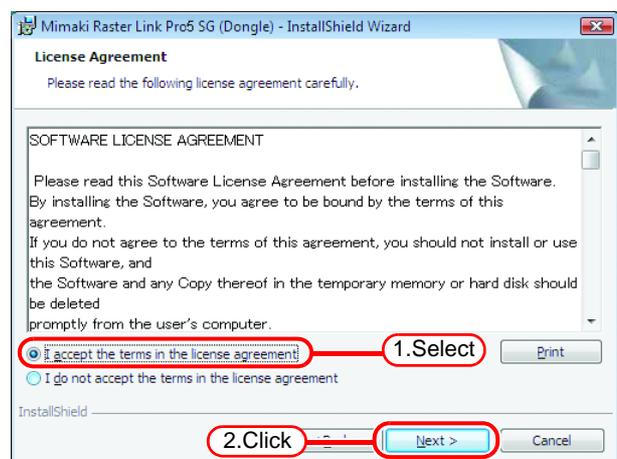
Select a setup language, and click

.



- 5 Click .
- 6 Select “I accept the terms in the license agreement.”

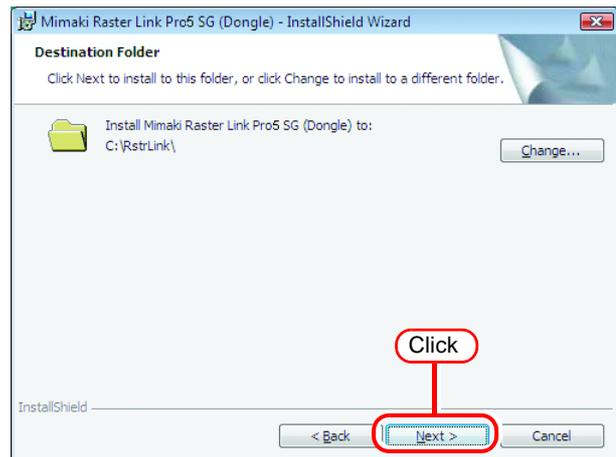
Click .



**7** Specify a destination for the installation.

Specify a drive with sufficient spare capacity.

Click  .



**8** Click  .

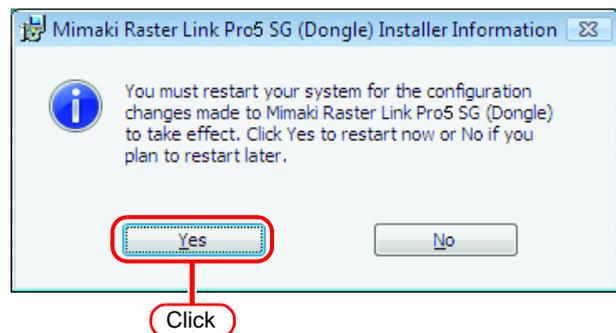
The RasterLinkPro5 files are copied to the installation destination.

**9** RasterLinkPro5 installation finishes.

Click  .

**10** Restart the PC.

Click  to restart.



**NOTE!**

After installing RasterLinkPro5, never do the following.

- Changing or deleting all the names of folder or file in the RasterLinkPro5-installed folder.

# License Activation

You can download the update program from our Web server and use the Program Update (☞ P.40) or the Profile Update (☞ P.44) service to update RasterLinkPro5 to the latest version if you activate the license of RasterLinkPro5.

PC running RasterLinkPro5 needs to connect to the Internet to activate the license. If connecting to the Internet is not possible, you can use another PC that is connected to the Internet to activate the license.



- When you activate the license, the serial key and information for identifying the PC running RasterLinkPro5 (information generated automatically from the PC hardware configuration) are sent to Mimaki Engineering.
- You can use RasterLinkPro5 without activating the license for a trial period of 60 days from the time RasterLinkPro5 is first started. If the license is not activated during the trial period, RasterLinkPro5 will no longer be able to be used after the trial period ends.
- The program update (☞ P.40) or profile update (☞ P.44) cannot be used if you have not activated the license.

## Activating the License

This section explains how to activate the license.



When you activate the license, the serial key attached to RasterLinkPro5 is required. Have the serial key at hand when you activate the license.

## Start License Activation

If the license has not been activated, the license activation screen appears when you start RasterLinkPro5.

Or, start it as follows from the Windows [Start].

- Windows XP/Vista/7  
[Start]-[All Programs]-[Mimaki RasterLinkPro5]-[License]-[License]
- Windows8  
On [Start] screen, right-click to display the [All apps] icon.  
Click the [All apps] icon to display the [Apps] screen.  
In the [Mimaki RasterLinkPro5] category, click the [License] icon.
- Windows8.1  
On [Start] screen, Click the arrow icon of the bottom left of the screen to display the [Apps] screen.  
In the [Mimaki RasterLinkPro5] category, click the [License] icon.
- Windows10/11  
[Start]-[All apps]-[Mimaki RasterLinkPro5]-[License]

## Activate the License

There are two procedures for activating the license.

- Connect the PC running RasterLinkPro5 to the Internet and directly activate the license.

- 
- If the PC running RasterLinkPro5 is not connected to the Internet, use another PC connected to the Internet or make a request for activating the license to the place of purchase or our customer service, and perform a substitute activation procedure ("Substitute License Activation Procedures"  P.20).

## When the PC running RasterLinkPro5 is connected to the Internet:



Confirm that the PC running RasterLinkPro5 is connected to the Internet before activating the license.

### 1 Display the license activation screen.



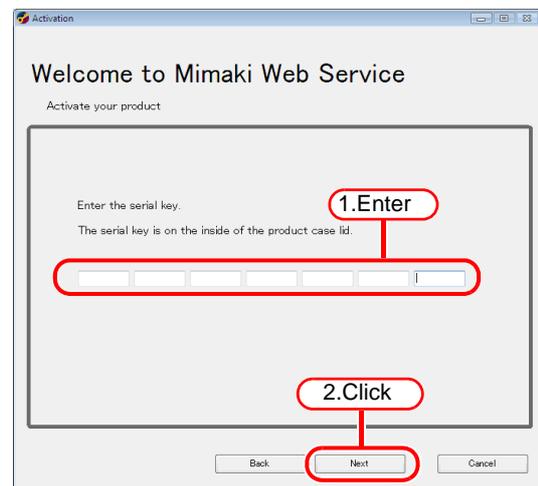
If you are using a proxy server, click [Internet access option]. For the setting procedure, see  P.51.

Select [Activate], and then click

.

### 2 Enter the serial key.

Click .



### 3 The server is accessed to activate the license.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

### 4 The activation finishes.



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## Substitute License Activation Procedures

If the PC running RasterLinkPro5 is not connected to the Internet, you can use the following indirect license activation procedures.

- Use another PC connected to the Internet (hereafter referred to as "substitute PC") to activate the license.
- Make a request for activating the license to the place of purchase or our customer service.

Follow the instructions below for these procedures.

### 1 Create an activation file in RasterLinkPro5.

 P.21

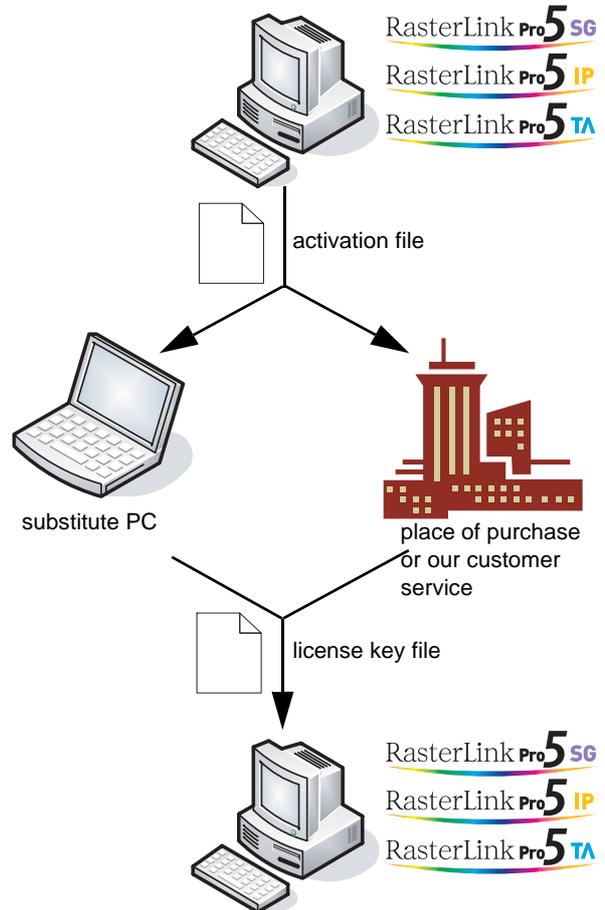
### 2 If you have a PC connected to the Internet, copy the activation file to that PC and then activate the license.

 P.22

If you do not have a setup in which connecting to the Internet is possible, the license can be activated if you send the activation file to the place of purchase or our customer service.

When you activate the license, a license key file is created and sent. Copy the file to the PC with RasterLinkPro5 installed.

### 3 Read the license key file on the PC running RasterLinkPro5, and register the license key in RasterLinkPro5.



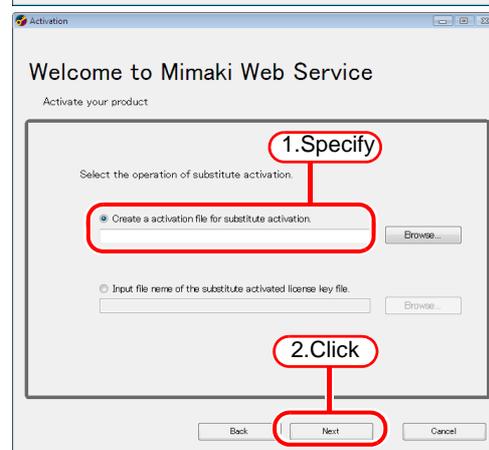
## Creating an activation file

- 1 Display the license activation screen.  
Click [Substitute activation.].



- 2 Select [Create an activation file for substitute activation.].  
Specify the file name of the activation file.  
Clicking **Browse** displays the [Save as new file] dialog box so that you can specify a file name.

Click **Next** .



- 3 Enter the serial key.  
Click **Next** .



- 4 The work from the PC running RasterLinkPro5 is now finished.  
Click **Finish** .

To use a substitute PC for the activation, copy the activation file to the substitute PC.

To make a request for activating the license, contact either the place of purchase or our customer service.

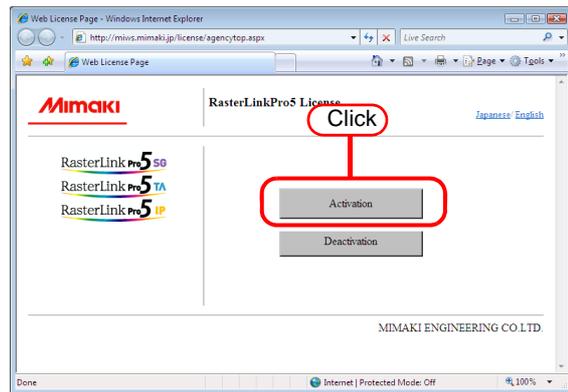


## Work from substitute PC

- 1 Start the Web browser and enter the following address.

<http://miws.mimaki.jp/license/agencytop.aspx>

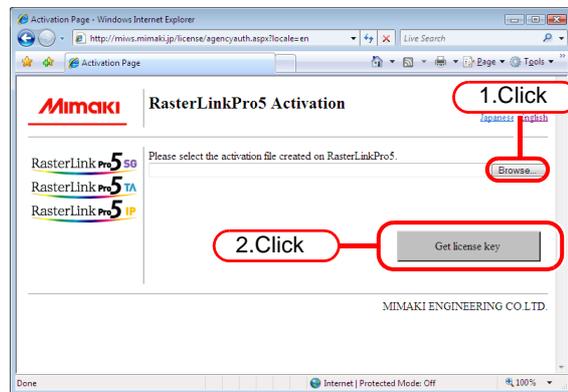
Click [Activation].



- 2 Click  .

The [File Upload] dialog box appears. Specify the activation file you saved on the PC running Raster LinkPro5.

Click [Get license key].



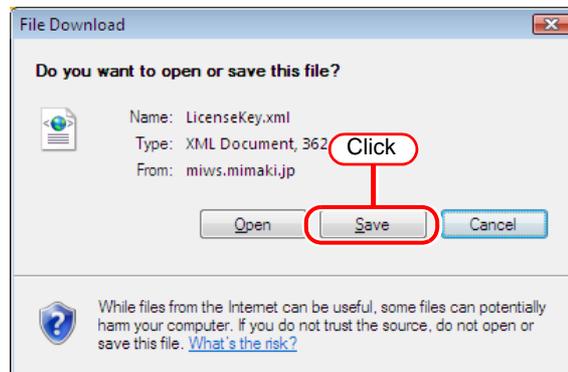
- 3 The [File Download] dialog box appears.

Click  to open the [Save as] dialog box.

Assign the file a suitable name.

The license key is issued, and the file is saved.

Copy the saved license key file to the PC running RasterLinkPro5.



## Load the license key file

- 1 Redisplay the license activation screen on the RasterLinkPro5 PC. Click [Substitute activation.].



- 2 Select [Input file name of the substitute activated license key file.].

Specify the file name of the license key file. Clicking  displays the [Open the license key file] dialog box so that you can specify a file name.

Click .



- 3 The activation finishes.



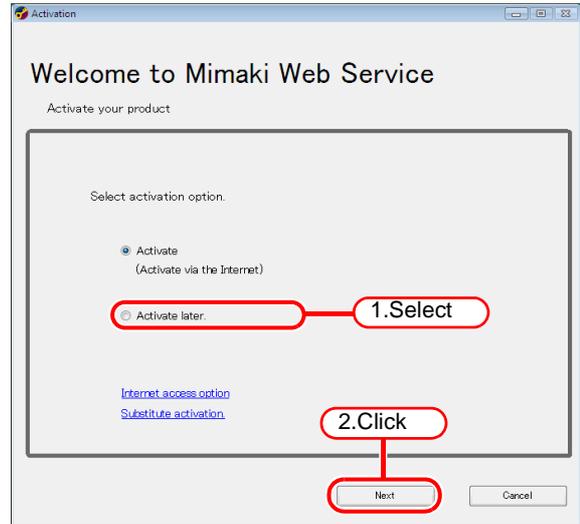
## Activating the License Later

If you want to try out RasterLinkPro5 or activate the license later, follow the procedure below.

### 1 Start license activation.

Select [Activate later], and then click

.



### 2 The trial period appears.



Activate the license within the trial period.

Click  .



# Printer Registration to be used

One or more printer registration is required to use RasterLinkPro5. No printers are registered immediately after RasterLinkPro5 is installed.

Start [Printer Management] to register printer.

**NOTE!**

- Please enable Windows Firewall Service before registering the printer. If Windows Firewall Service is disabled, the printer cannot be registered.

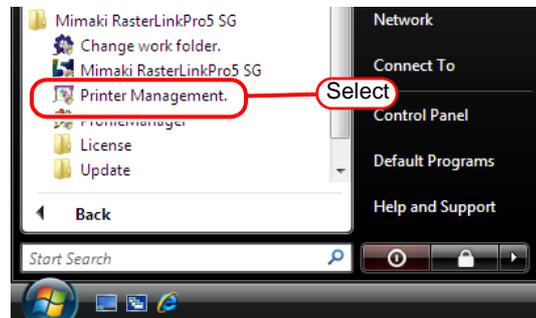


Up to four printers can be registered.

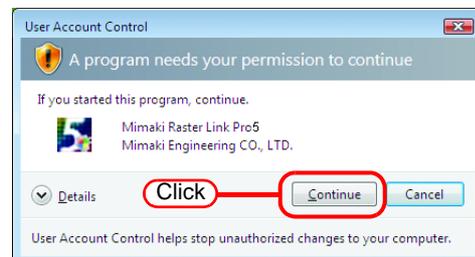
## Starting printer management

### For Windows XP/ Vista / 7

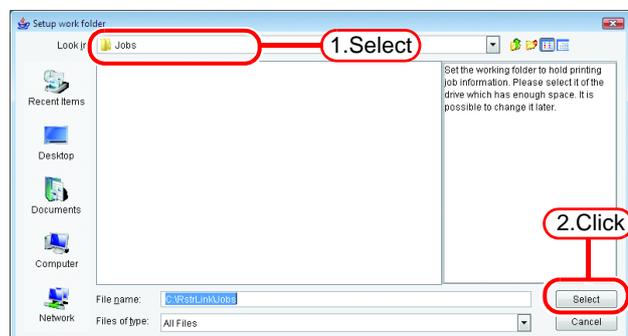
- 1 In Windows select [Start] - [All Programs] - [Mimaki RasterLink-Pro5] - [Printer Management].



- 2 User Account Control screen is displayed.  
Click  .

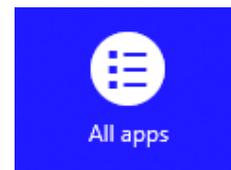


- 3 When first starting printer management, the setup work folder screen appears.  
Select a folder on a disk with sufficient spare capacity.  
A folder for saving the working files of jobs is created automatically in the selected folder.



## For Windows 8

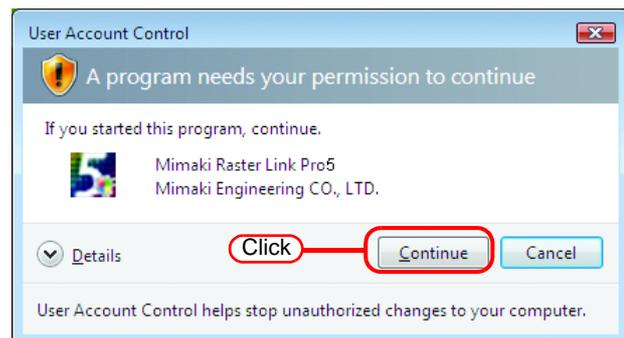
- 1 Right-click on the Start screen.  
On the bottom-right side of the screen, the [All apps] icon is displayed. Click it.



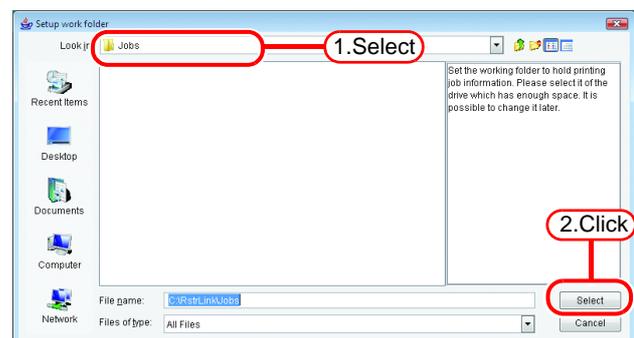
- 2 The screen changes to the application screen.  
Click [Printer Management].



- 3 User Account Control screen is displayed.  
Click [Continue].



- 4 When first starting printer management, the setup work folder screen appears.  
Select a folder on a disk with sufficient spare capacity.  
A folder for saving the working files of jobs is created automatically in the selected folder.



## For Windows 8.1

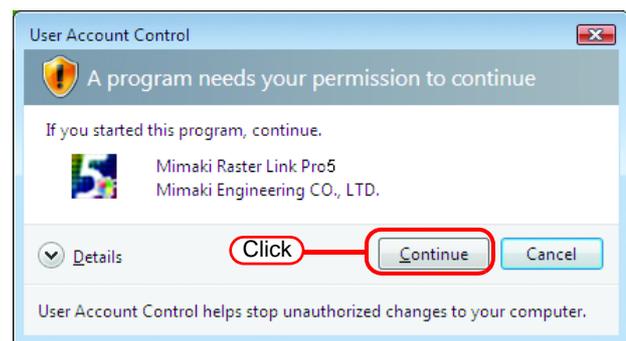
- 1 On the Start screen, click the arrow icon on the bottom-left of the screen.



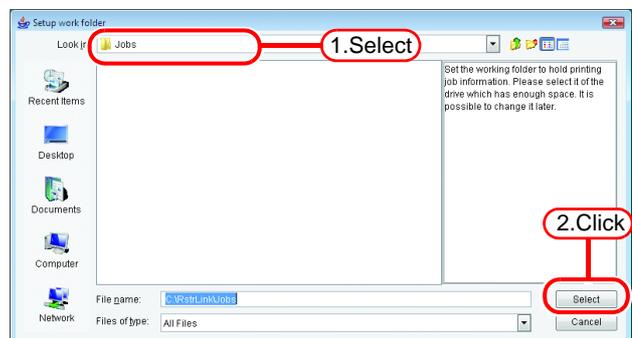
- 2 The screen changes to the application screen. Click [Printer Management].



- 3 User Account Control screen is displayed. Click .



- 4 When first starting printer management, the setup work folder screen appears. Select a folder on a disk with sufficient spare capacity. A folder for saving the working files of jobs is created automatically in the selected folder.



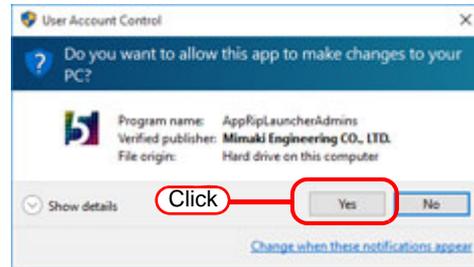
---

## For Windows 10/ 11

1 In Windows select [Start] - [All apps] - [Mimaki RasterLinkPro5] - [Printer Management.].

2 User Account Control screen is displayed.

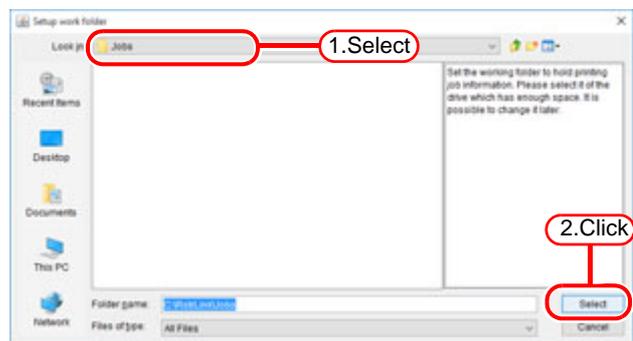
Click  .



3 When first starting printer management, the setup work folder screen appears.

Select a folder on a disk with sufficient spare capacity.

A folder for saving the working files of jobs is created automatically in the selected folder.



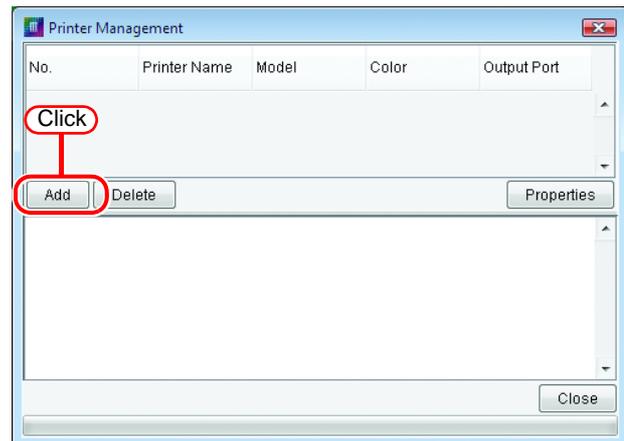
## Adding a printer

- 1 Turn on the printer, and check that the RasterLinkPro5 PC and printer are connected with a USB 2.0 cable or IEEE1394 cable.

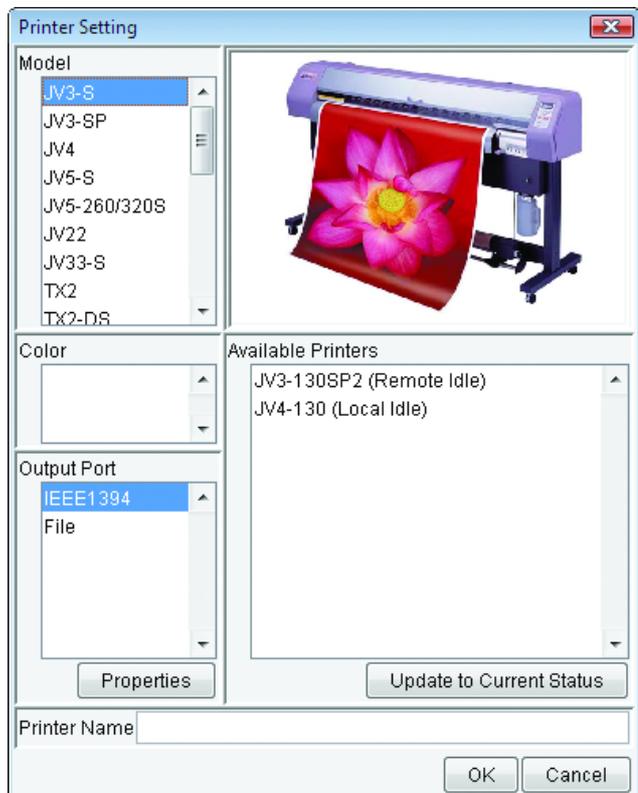
**NOTE!**

- Before connecting multiple printers to RasterLinkPro5 with a USB 2.0 interface, it is necessary to change the "MACHINE NAME" of each printer to a unique name on the Operation Panel.
- If multiple printers are connected to RasterLinkPro5 with an IEEE1394 interface, the same number of IEEE1394 interface cards are required. Multiple printers cannot be connected to one IEEE1394 interface card.

- 2 On the printer management screen, click the  button.



- 3 The printer setting screen appears. If "IEEE1394" is specified for [Output Port], the printer model name and printer status (shown in



brackets) of connected printers are shown in the [Available Printers] list.

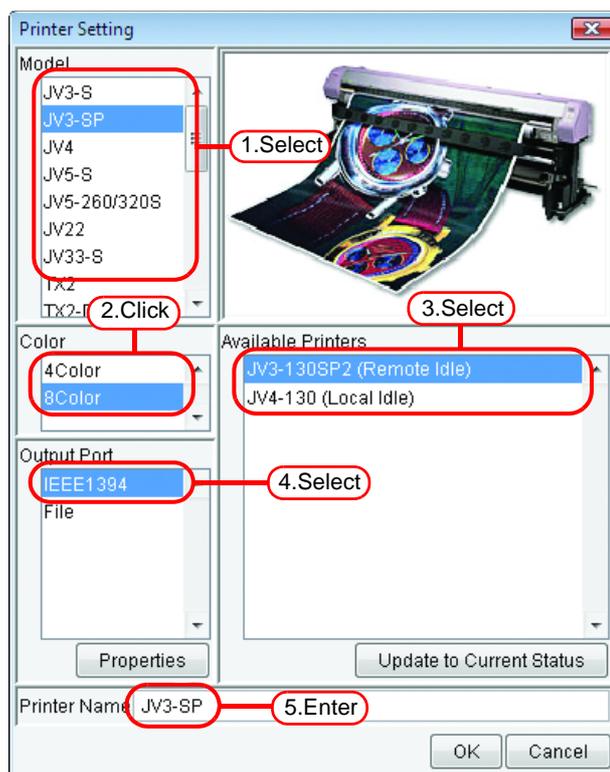


If several same model are connected, the same model names are shown in the [Available Printers] list and it may not be possible to identify the relevant printer. In this case, switch between the <REMOTE>/<LOCAL> status on the printer Operation Panel, and click the **Update to Current Status** button to update the display of the printer status.

If “USB 2.0” is specified for Port, the “MACHINE NAME” of the connected printers are shown in the Available Printers list.

- 4** Select the [Model], [Color], and [Available Printers] in accordance with the printer actually connected.

Normally, specify “USB 2.0” or “IEEE1394” for the [Output Port]. For the [Printer Name], enter a simple name to identify the printer.



**NOTE!**

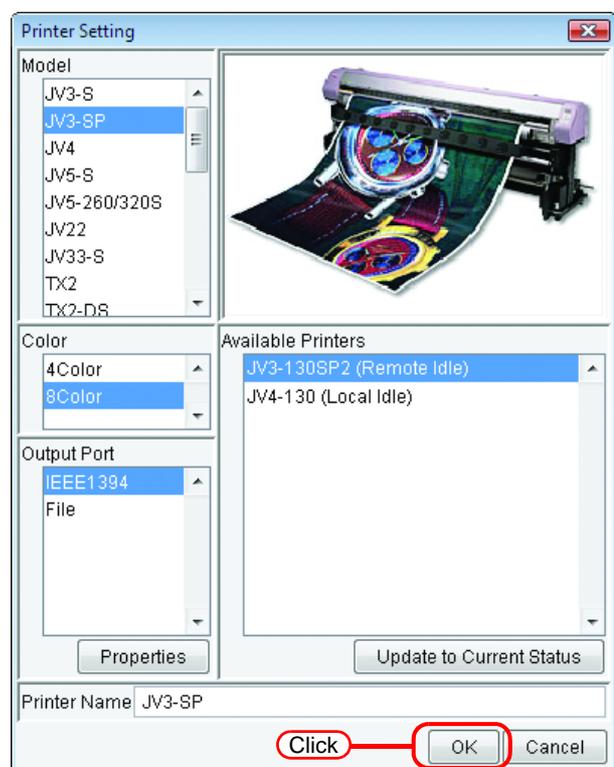
- When using a JV3-SL model, select JV3-SP 8 color. As for the device profile, install only the 4 color profile.
- The following single byte characters cannot be used for printer names.  
\ / : \* ? " < > | ! ,
- The printer name entered cannot be changed later. When a printer is added, a default hot folder and printer driver are created with the printer name entered. Also, the printer name entered here appears in the title of the execution status screen shown in the main window.
- When accessing the hot folder or shared printer from a PC with an OS earlier than Windows ME, enter a printer name of single byte characters within 11 bytes.
- When registering two or more printers, duplicate printer names cannot be registered. Be sure to register different printer names.
- RasterLinkPro5 outputs plotting data to the printer selected in the available printer list and acquires its printer status (with "IEEE1394" the serial number of the printer identifies the printer, and with "USB 2.0" the "MACHINE NAME" identifies the printer). Therefore, when a different printer even of the same model is connected, it is necessary to select it from the available printer list and change its settings.
- When "IEEE1394" is selected for the output port, do not perform the following actions when RasterLinkPro5 is running.
  - Turn off the printer
  - Pull out the IEEE1394 cable



If "File" is selected for the output port, a file can be created that can be printed with the MIMAKI ENGINEERING printer command file output software NetLink.

- 5 Click  .  
Click  on the confirmation screen.

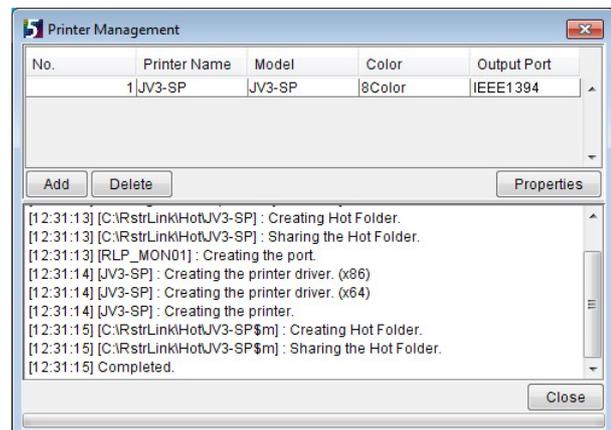
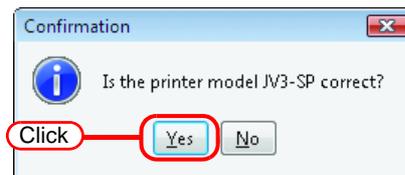
The printer setting screen closes, and the process to add the printer starts. The progress is displayed in the information



field of the printer management screen. When the process is complete, the message “Completed” is displayed.

**NOTE!**

- Do not force quit printer management while a printer is being added.
- If PC MACLAN is installed on the RasterLinkPro5 PC, the [PC MACLAN file server warning] screen may appear while the printer is being added. Click the  button to stop the PC MACLAN file server. The PC is not shut down.



**NOTE!**

Do NOT perform the following operations with the printer driver of hot folder created by printer management.  
Changing the name, deleting them, changing the share name, or canceling sharing.  
(For the printer driver and the hot folder, see “Reference Guide Common features for every printer” in the manual CD.)

# Starting RasterLinkPro5

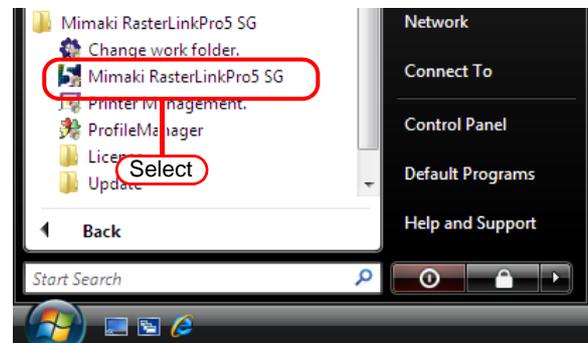
Start the RasterLinkPro5 as follows.



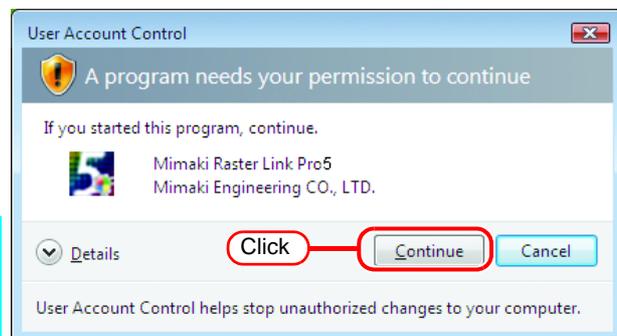
License activation (☞ P.17) is required to use RasterLinkPro5. Activate the license within 60 days after you first start RasterLinkPro5. Otherwise, RasterLinkPro5 will no longer be able to used after 60 days elapses. If the license is not activated, the license activation screen appears each time you start RasterLinkPro5.

## For Windows XP/ Vista / 7

- 1 Select [Mimaki RasterLinkPro5]; [Start] - [All Programs] - [Mimaki RasterLinkPro5] menu.  
Or double-click the “Mimaki RasterLinkPro5” icon on the desktop.  
The RasterLinkPro5 start screen is displayed.



- 2 User Account Control screen is displayed.  
Click .

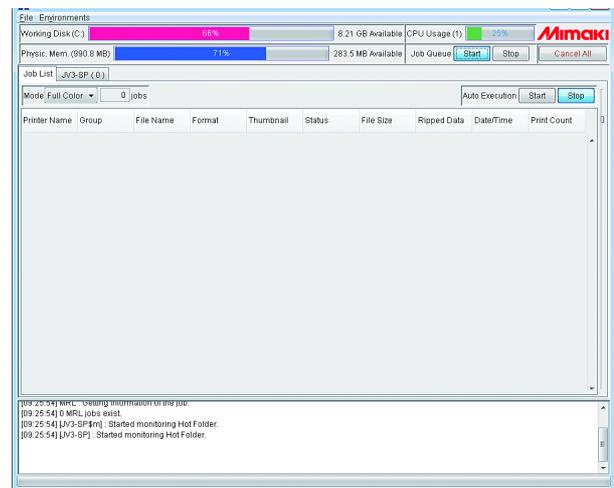
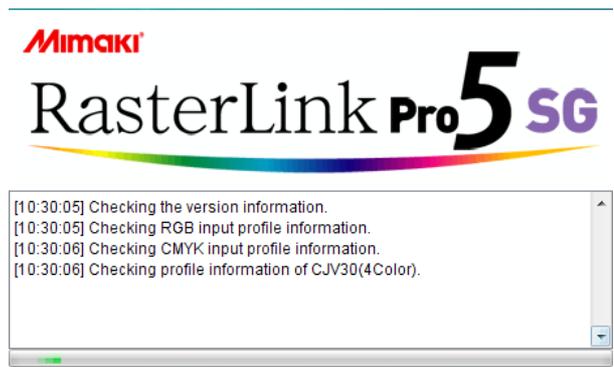


### If the security center symbol (shield) is displayed



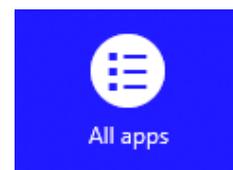
If the security center symbol (shield) is displayed, in order for a file to be executed, display the User Account Control screen and make sure that file execution is permitted.

- 3** The main window of RasterLinkPro5 is displayed.



## For Windows 8

- 1** Right-click on the Start screen.  
On the bottom-right side of the screen, the [All apps] icon is displayed. Click it.



- 2** The screen changes to the application screen.  
Click [Mimaki RasterLinkPro5].  
Or, double-click the [Mimaki RasterLinkPro5] icon on the desktop.



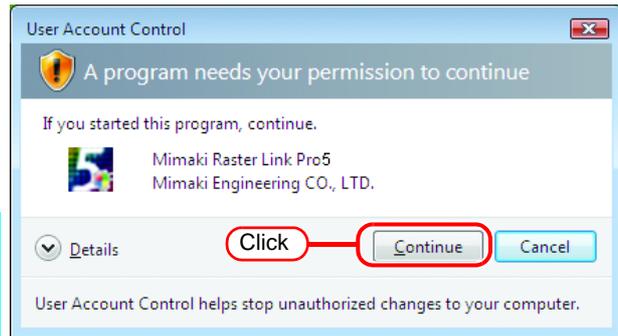
- 3** User Account Control screen is displayed.  
Click .



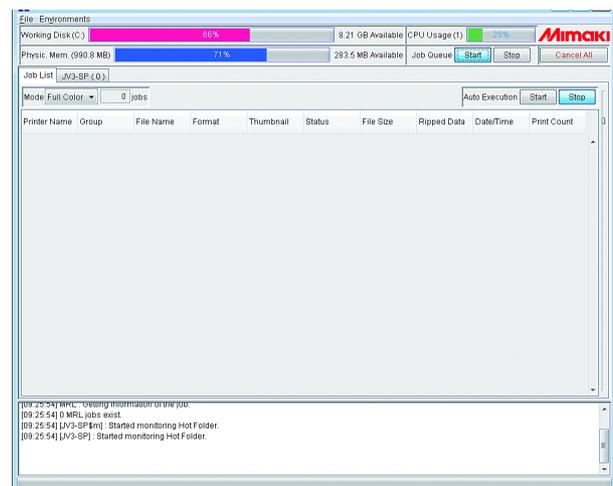
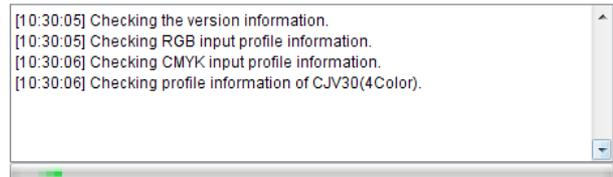
### If the security center symbol (shield) is displayed



If the security center symbol (shield) is displayed, in order for a file to be executed, display the User Account Control screen and make sure that file execution is permitted.



- 4** The main window of RasterLinkPro5 is displayed.



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## For Windows 8.1

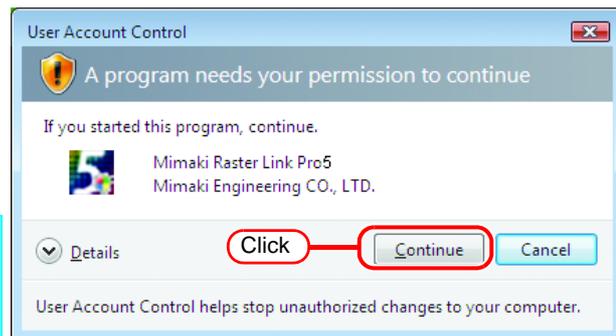
- 1 On the Start screen, click the arrow icon on the bottom-left of the screen.



- 2 The screen changes to the application screen.  
Click [Mimaki RasterLinkPro5].  
Or, double-click the [Mimaki Raster-LinkPro5] icon on the desktop.



- 3 User Account Control screen is displayed.  
Click .

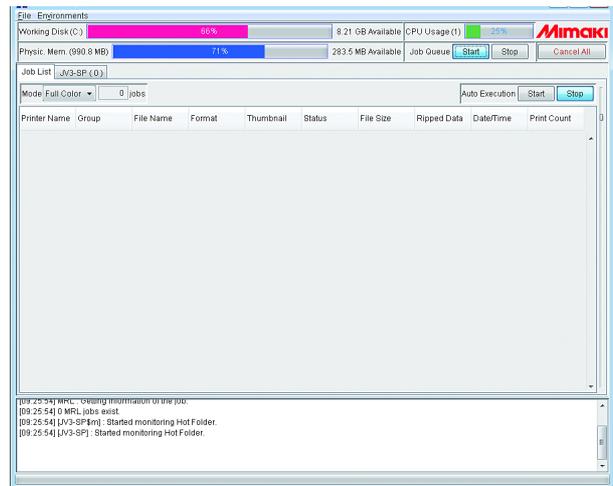


### If the security center symbol (shield) is displayed



If the security center symbol (shield) is displayed, in order for a file to be executed, display the User Account Control screen and make sure that file execution is permitted.

- 4 The main window of RasterLinkPro5 is displayed.



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## For Windows 10/ 11

- 1 In Windows select [Start] - [All apps] - [Mimaki RasterLinkPro5] - [Mimaki RasterLinkPro5].

Or double-click the “Mimaki RasterLinkPro5” icon on the desktop.

The RasterLinkPro5 start screen is displayed.

- 2 User Account Control screen is displayed.

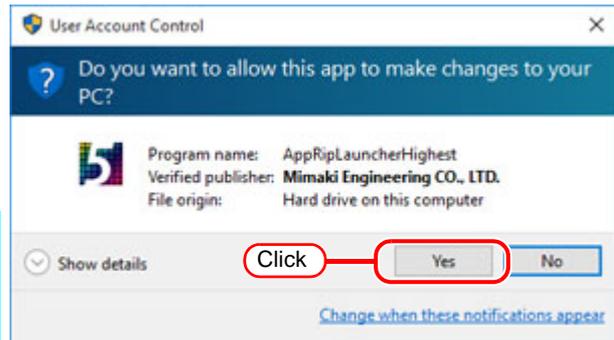
Click .



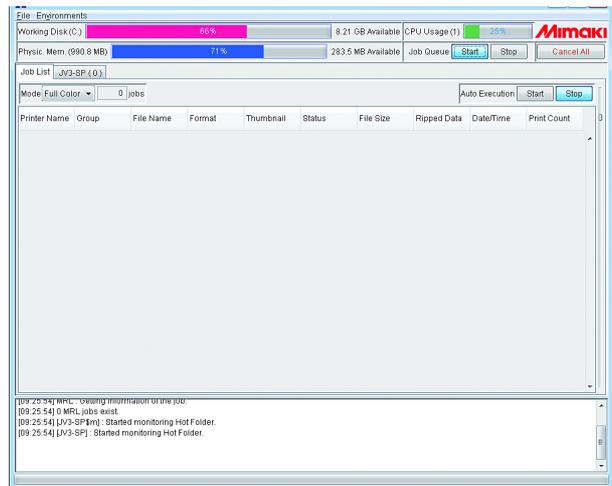
### If the security center symbol (shield) is displayed



If the security center symbol (shield) is displayed, in order for a file to be executed, display the User Account Control screen and make sure that file execution is permitted.



- 3 The main window of RasterLinkPro5 is displayed.



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# Updating the Program

You can use the Internet to update RasterLinkPro5.

**NOTE!**

- Make sure you connect the PC running RasterLinkPro5 to the Internet.
- The program update cannot be used if you have not activated the license.
- After installation, we recommend checking whether the latest updates are available.

## For Windows XP/ Vista / 7

- 1 Select [RasterLinkPro5] - [Update] - [Program Update] from the Start menu.

The program update starts.

Click .



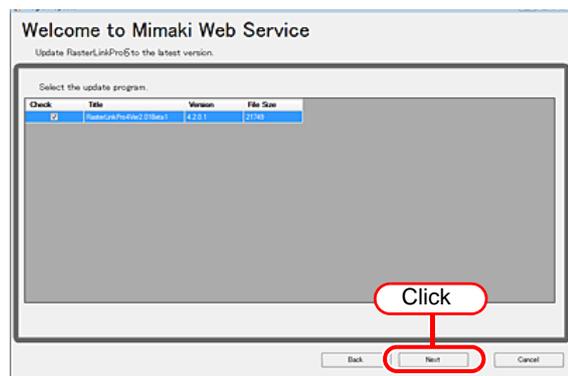
- 2 A connection is made to the Internet to check whether any updates are available.

**NOTE!**

- If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

- 3 If updates are available, a list of the updates appears.

Select the updates you want to apply, and click .



- 4 The updates are downloaded.

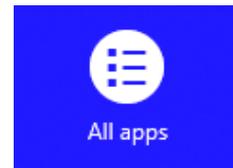
- 5 Downloading of the updates finishes.

Click  to end the download procedure.

The updates are applied when RasterLinkPro5 is started.

## For Windows 8

- 1 Right-click on the Start screen.  
On the bottom-right side of the screen, the [All apps] icon is displayed. Click it.



- 2 The screen changes to the application screen.  
Click [Program Update].

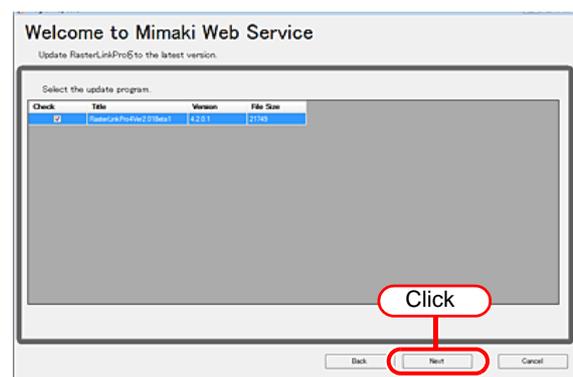


- 3 A connection is made to the Internet to check whether any updates are available.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

- 4 If updates are available, a list of the updates appears.  
Select the updates you want to apply, and click  .



- 5 The updates are downloaded.
- 6 Downloading of the updates finishes.  
Click  to end the download procedure.

The updates are applied when RasterLinkPro5 is started.

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## For Windows 8.1

- 1 On the Start screen, click the arrow icon on the bottom-left of the screen.



- 2 The screen changes to the application screen.  
Click [Program Update].

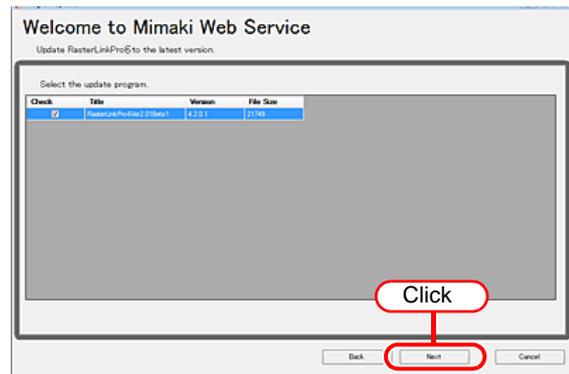


- 3 A connection is made to the Internet to check whether any updates are available.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

- 4 If updates are available, a list of the updates appears.  
Select the updates you want to apply, and click  .



- 5 The updates are downloaded.
- 6 Downloading of the updates finishes.  
Click  to end the download procedure.

The updates are applied when RasterLinkPro5 is started.

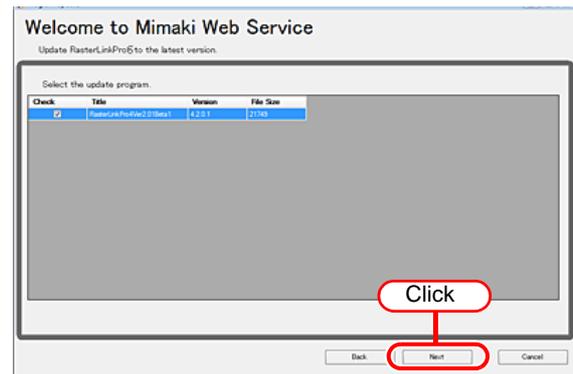
## For Windows 10/ 11

- 1 In Windows select [Start] - [All apps] - [Mimaki RasterLinkPro5] - [Program Update.].
- 2 A connection is made to the Internet to check whether any updates are available.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

- 3 If updates are available, a list of the updates appears.  
Select the updates you want to apply, and click  .



- 4 The updates are downloaded.
- 5 Downloading of the updates finishes.  
Click  to end the download procedure.

The updates are applied when RasterLinkPro5 is started.

# Updating the Profile

You can download and install the profile via the Internet.

**NOTE!**

- Make sure you connect the PC running RasterLinkPro5 to the Internet.
- The profile update cannot be used if you have not activated the license.

## For Windows XP/ Vista / 7

- 1 Select [RasterLinkPro5] - [Update] - [Profile Update] from the Start menu.

The profile update starts.

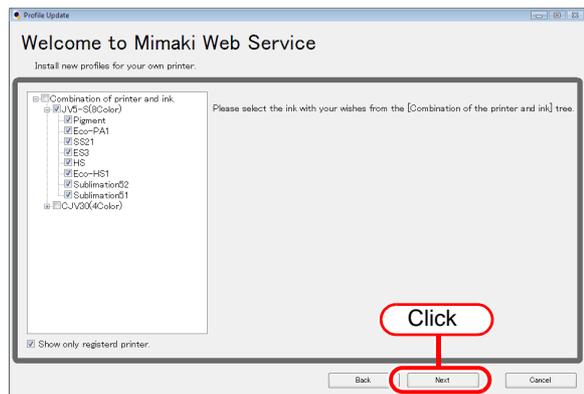
Click  .

- 2 Specify the printer and ink to install a profile.

If [Show only registered printer] is checked, only registered printer is displayed.

If unchecked, all printers usable on RasterLinkPro5 is displayed.

Click  .



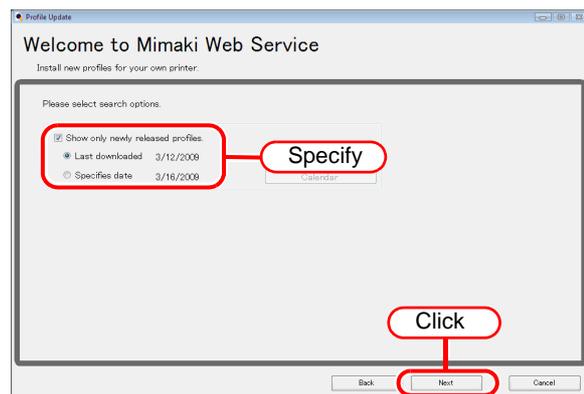
- 3 Specify the option.

If [Show only newly released profiles] is checked, only the profile released after the day specified at the following options is confirmed.

Select [Last downloaded] or [Specifies date].

For [Specifies date], click [Calendar] to select the date.

Click  .



#### 4 Connect the Internet and check the profile.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear.  
If a screen appears, allow the connection.

#### 5 If there are profiles that meet the settings, the list appears.

If [Do not show installed profile.] is checked, installed profiles are not displayed.

Select the profile to install, and click

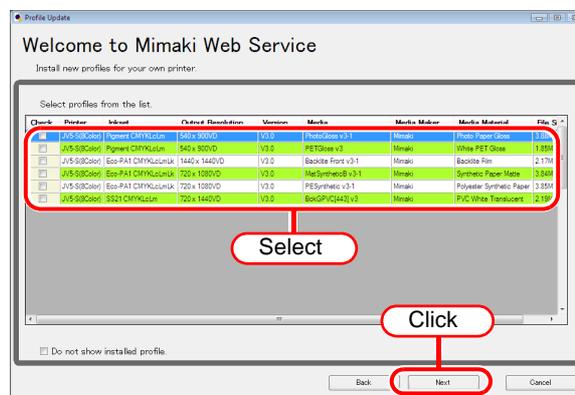
**Next**.

#### 6 Download the profile.

#### 7 Downloading of the profile finishes.

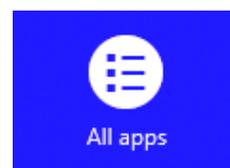
Click **Finish** to end the download procedure.

The profile is installed when RasterLinkPro5 is started.



## For Windows 8

- 1 Right-click on the Start screen.  
On the bottom-right side of the screen, the [All apps] icon is displayed. Click it.



- 2 The screen changes to the application screen.  
Click [Profile Update].



### 3 Specify the printer and ink to install a profile.

If [Show only registered printer] is checked, only registered printer is displayed.

If unchecked, all printers usable on Raster-LinkPro5 is displayed.

Click  .



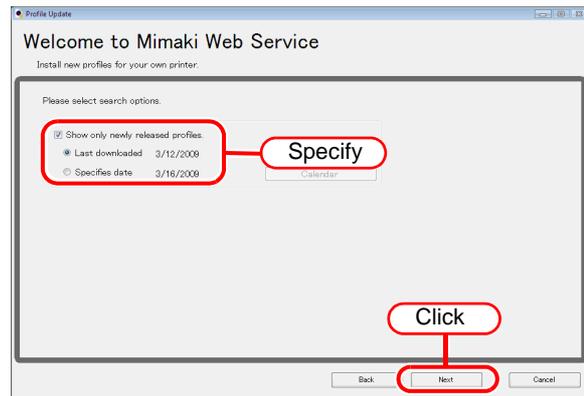
### 4 Specify the option.

If [Show only newly released profiles] is checked, only the profile released after the day specified at the following options is confirmed.

Select [Last downloaded] or [Specifies date].

For [Specifies date], click [Calendar] to select the date.

Click  .



### 5 Connect the Internet and check the profile.

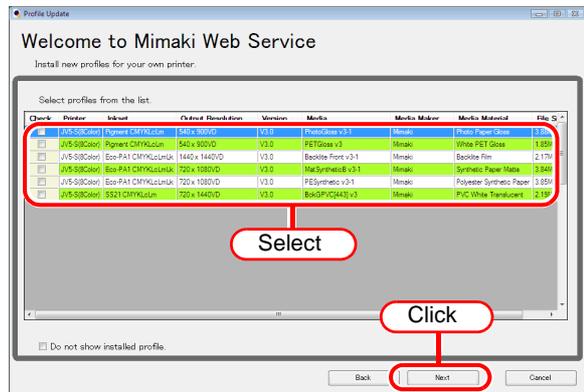
**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

### 6 If there are profiles that meet the settings, the list appears.

If [Do not show installed profile.] is checked, installed profiles are not displayed.

Select the profile to install, and click  .



### 7 Download the profile.

### 8 Downloading of the profile finishes.

Click  to end the download procedure.

The profile is installed when RasterLinkPro5 is started.

## For Windows 8.1

- 1 On the Start screen, click the arrow icon on the bottom-left of the screen.



- 2 The screen changes to the application screen. Click [Profile Update].



- 3 Specify the printer and ink to install a profile.

If [Show only registered printer] is checked, only registered printer is displayed.

If unchecked, all printers usable on Raster-LinkPro5 is displayed.

Click  .



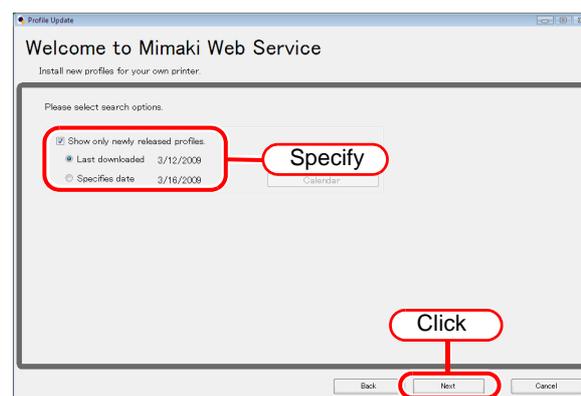
- 4 Specify the option.

If [Show only newly released profiles] is checked, only the profile released after the day specified at the following options is confirmed.

Select [Last downloaded] or [Specifies date].

For [Specifies date], click [Calendar] to select the date.

Click  .



- 5 Connect the Internet and check the profile.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

**6** If there are profiles that meet the settings, the list appears.

If [Do not show installed profile.] is checked, installed profiles are not displayed.

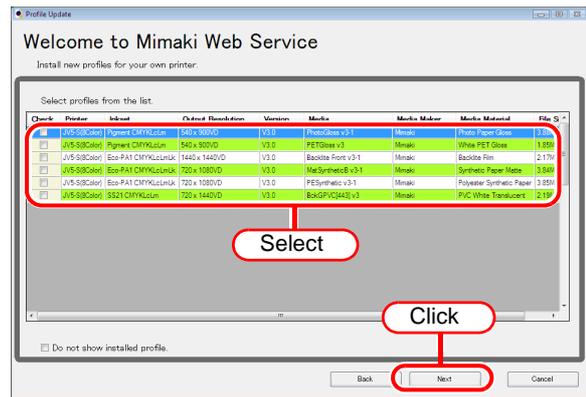
Select the profile to install, and click .

**7** Download the profile.

**8** Downloading of the profile finishes.

Click  to end the download procedure.

The profile is installed when RasterLinkPro5 is started.



## For Windows 10/ 11

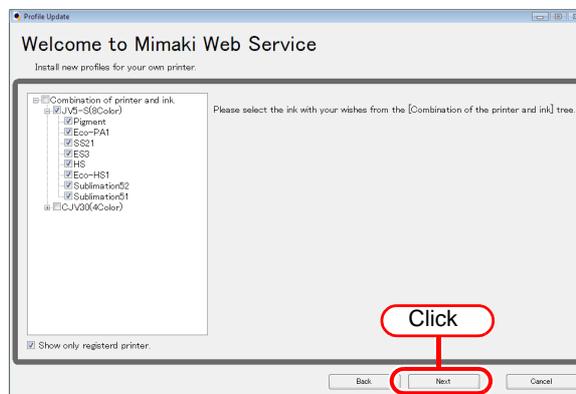
1 In Windows select [Start] - [All apps] - [Mimaki RasterLinkPro5] - [Profile Update.].

2 Specify the printer and ink to install a profile.

If [Show only registered printer] is checked, only registered printer is displayed.

If unchecked, all printers usable on Raster-LinkPro5 is displayed.

Click  .



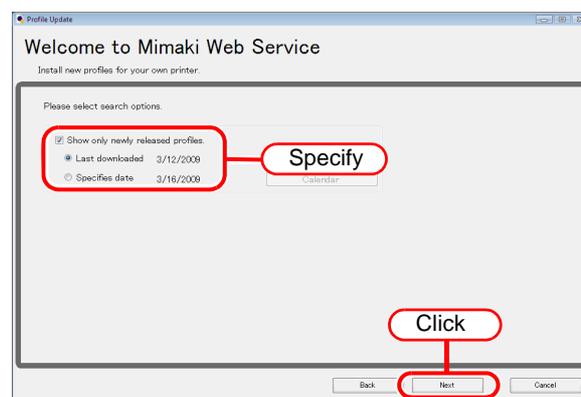
3 Specify the option.

If [Show only newly released profiles] is checked, only the profile released after the day specified at the following options is confirmed.

Select [Last downloaded] or [Specifies date].

For [Specifies date], click [Calendar] to select the date.

Click  .



4 Connect the Internet and check the profile.

**NOTE!**

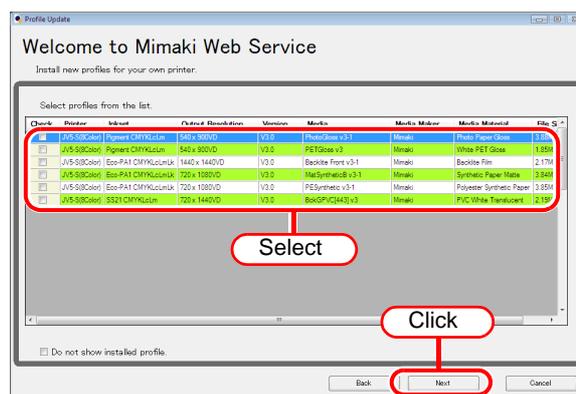
If a personal firewall is set, a connection confirmation screen may appear.  
If a screen appears, allow the connection.

5 If there are profiles that meet the settings, the list appears.

If [Do not show installed profile.] is checked, installed profiles are not displayed.

Select the profile to install, and click

.



---

**6** Download the profile.

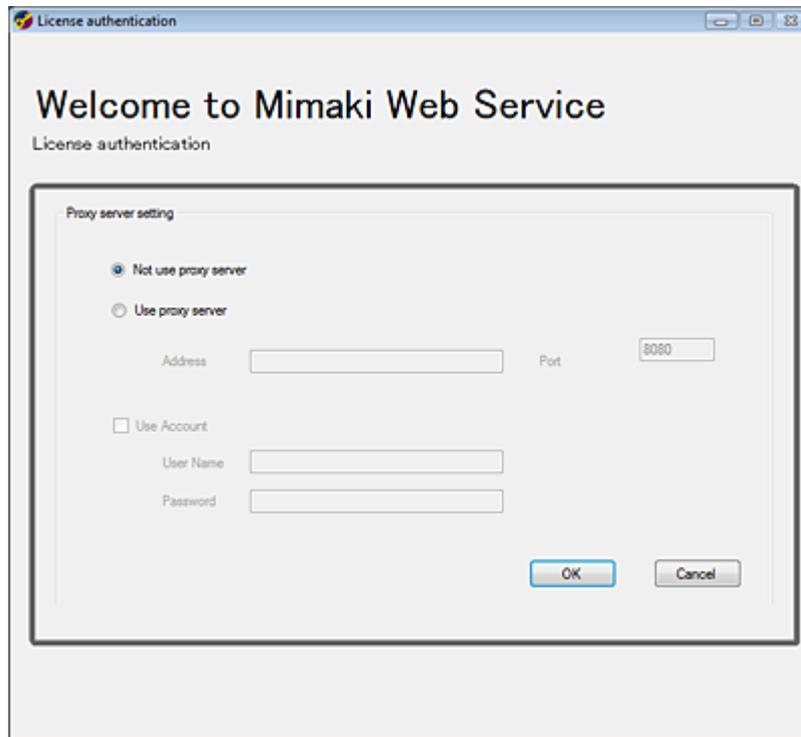
**7** Downloading of the profile finishes.

Click  to end the download procedure.

The profile is installed when RasterLinkPro5 is started.

# Setting Internet Connection Options

Set the options for connecting to the Internet to activate/release the license and update the program.



[Proxy server setting]

Specify this when using a proxy server to connect to the Internet.



# Upgrade RasterLinkPro5

This section explains how to upgrade the RasterLinkPro5.

RasterLinkPro5 update (👉 P.54)

Update the RasterLinkPro5.

RasterLinkPro5 upgrade (👉 P.56)

Procedures how to upgrade from RasterLink III / RasterLinkPro4 series.

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# Updating version of RasterLinkPro5

- 1 Mount the installation CD for RasterLinkPro5 whose version is newer than the currently installed one onto the PC.

The RasterLinkPro5 installation menu automatically starts.

**NOTE!** Updating to an older version cannot be executed.

- 2 Click  of RasterLinkPro5 installation menu.



- 3 The “Choose Setup Language” dialog box appears.

Select a setup language, and click

.

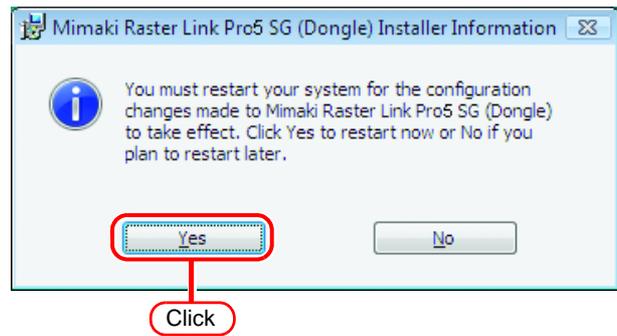


- 4 Click  .

**5** Click .  
Update starts.

**6** RasterLinkPro5 update finishes.  
Click .

**7** Restart the PC.  
Click  to restart.



# Upgrading RasterLinkIII / RasterLinkPro4 series to RasterLinkPro5

**NOTE!**

For upgrading procedure from RasterLinkProII, refer to “Manuual\English\Upgrade Guide\_En.pdf” in the installation CD.

- 1 Mount the installation CD (upgrade version) for RasterLinkPro5 onto the PC.

The RasterLinkPro5 installation menu automatically starts.

- 2 Click

of RasterLinkPro5 installation menu.



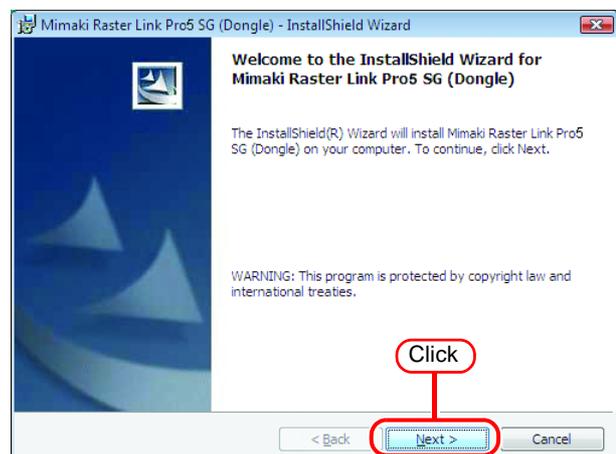
- 3 The “Choose Setup Language” dialog box appears.

Select a setup language, and click

.



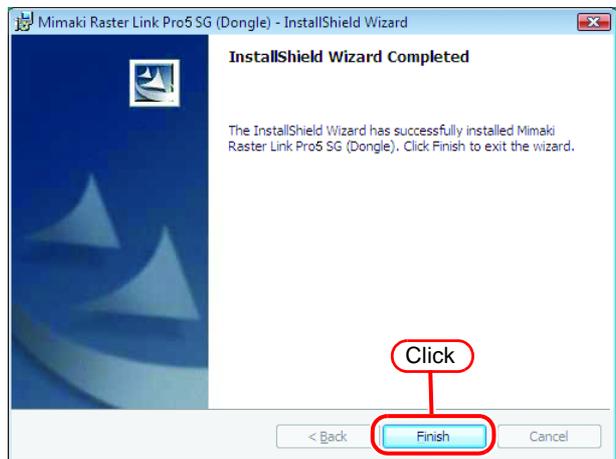
- 4 Click  .



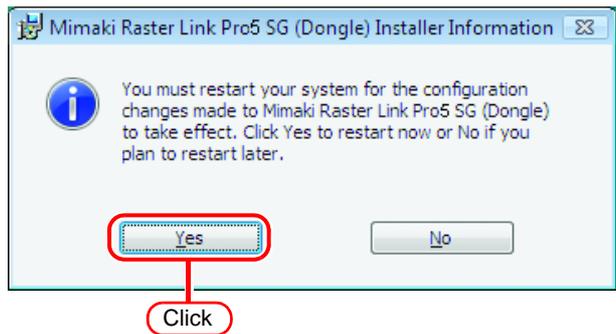
- 5** Click .  
Start upgrading.



- 6** Upgrading to RasterLinkPro5 is complete.  
Click .



- 7** Restart the PC.  
Click  to restart.



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After upgrading, please follow the procedure below to update to the latest version.

- 1** Start up RasterLinkPro5.
  
- 2** Active the license.  
For the "License Activation", see  P.17.
  
- 3** RasterLinkPro5 will then startup.
  
- 4** Close RasterLinkPro5.
  
- 5** Use one of the following methods to update to the latest version.

**Run Program Update.**

For the "Program Update", see  P.40.

**Download the update tool from the MIMAKI official website.**

Please refer to the download page for instructions how to use the update tool.

# Uninstall RasterLinkPro5

This section explains how to uninstall the RasterLinkPro5.

License Deactivation (👉 P.60)

Deactivate the license.



Check of the contents deleted in shared folder (👉 P.65)

When hot folders are used from MacOS 9.x,  
delete the special folder in the shared folder.



RasterLinkPro5 Uninstallation (👉 P.68)

Uninstall the RasterLinkPro5.

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# Deactivating the License

To install and use RasterLinkPro5 on another PC, the license needs to be deactivated on the PC on which the license is activated.

**NOTE!**

- If uninstalling before deactivating the license, a screen for deactivating the license appears during uninstalling.
- Before installing RasterLinkPro5 on another PC, make sure to deactivate the license on the PC on which the license is activated. Otherwise, license activation will not be possible and you will not be able to use RasterLinkPro5 on another PC even if you install it on that PC.

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## Start License Release

Start it as follows from the Windows [Start].

- Windows XP/Vista/7  
[Start]-[All Programs]-[Mimaki RasterLinkPro5]-[License]-[License]
- Windows8  
On [Start] screen, right-click to display the [All apps] icon.  
Click the [All apps] icon to display the [Apps] screen.  
In the [Mimaki RasterLinkPro5] category, click the [License] icon.
- Windows8.1  
On [Start] screen, Click the arrow icon of the bottom left of the screen to display the [Apps] screen.  
In the [Mimaki RasterLinkPro5] category, click the [License] icon.
- Windows10/11  
[Start]-[All apps]-[Mimaki RasterLinkPro5]-[License]

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## Deactivate the License

As with license activation, there are two procedures for deactivating the license.

- Connect the PC running RasterLinkPro5 to the Internet and directly deactivate the license.
- If the PC running RasterLinkPro5 is not connected to the Internet, use another PC connected to the Internet or make a request for deactivating the license to the place of purchase or our customer service, and perform a substitute release procedure ("Substitute License Release Procedures"  P.62).

## When the PC running RasterLinkPro5 is connected to the Internet:

- 1 Start the license deactivating process.



If you are using a proxy server, click [Internet access option]. For the setting procedure, see P.51.

Click  .

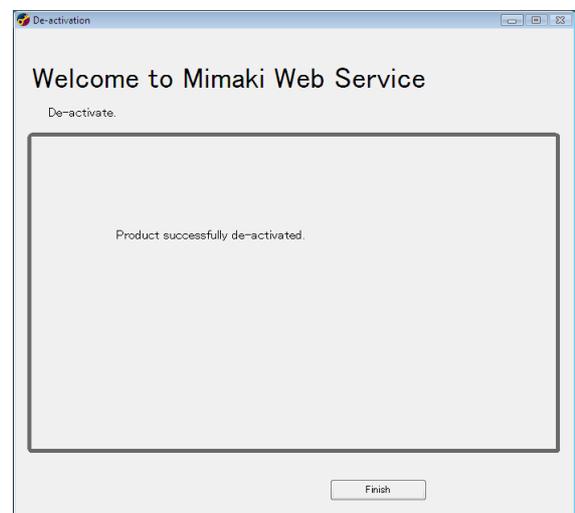


- 2 The server is accessed to deactivate the license.

**NOTE!**

If a personal firewall is set, a connection confirmation screen may appear. If a screen appears, allow the connection.

- 3 The license is deactivated.



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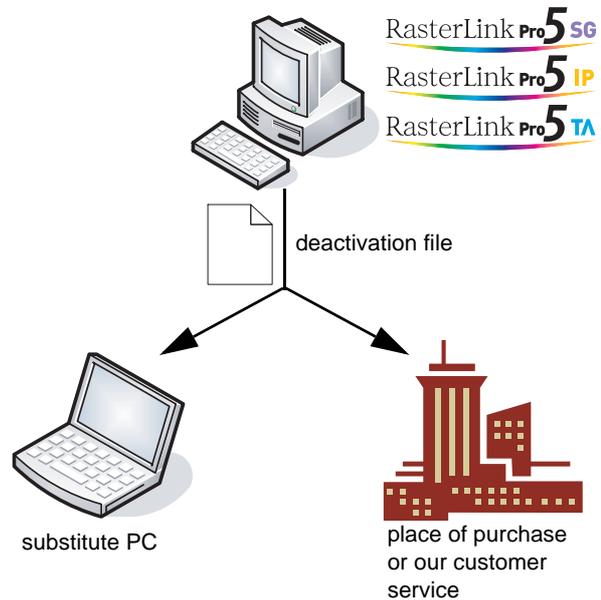
## Substitute License Deactivating Procedures

If the PC running RasterLinkPro5 is not connected to the Internet, you can use substitute license deactivating procedures that are similar to the license activation procedures.

Follow the instructions below for these procedures.

- 1 Create a file for deactivating the license in RasterLinkPro5.  P.62
- 2 If you have a PC connected to the Internet, copy the deactivation file to that PC and then deactivate the license.  P.64

If you do not have a setup in which connecting to the Internet is possible, the license can be deactivated if you send the deactivation file to the place of purchase or our customer service.



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## Operation from PC Running RasterLinkPro5

- 1 Display the license de-activation screen.  
Click [Substitute de-activation.].



## 2 Specify the save location of the deactivation file.

Click **Browse** to open the [Save the license release file] dialog box.

Assign the file a suitable name and save the file.

A deactivation file is created.

Click **Next** .



## 3 Click **Finish** .

The work from the PC running RasterLink-Pro5 is now finished.

At this point, RasterLinkPro5 can no longer be used because the license has been deactivated.

To use a substitute PC for the license deactivating, copy the deactivation file to the substitute PC.

To make a request for deactivating the license, contact either the place of purchase or our customer service.



### **NOTE!**

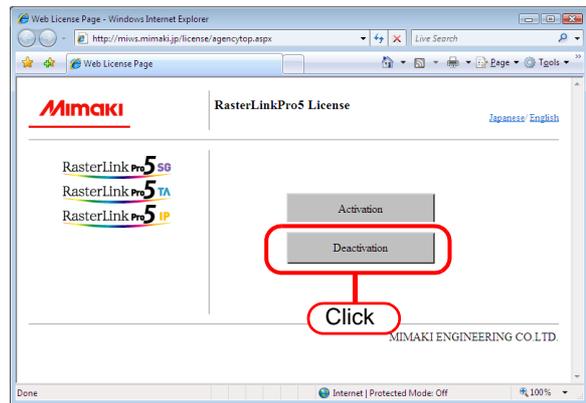
Keep the deactivation file at hand until the deactivation is complete. If lost before deactivating, RasterLinkPro5 cannot be used on the other PC because of the inability to deactivate.

## Operation from Substitute PC

- 1 Start the Web browser and enter the following address.

<http://miws.mimaki.jp/license/agencytop.aspx>

Click [Deactivation].

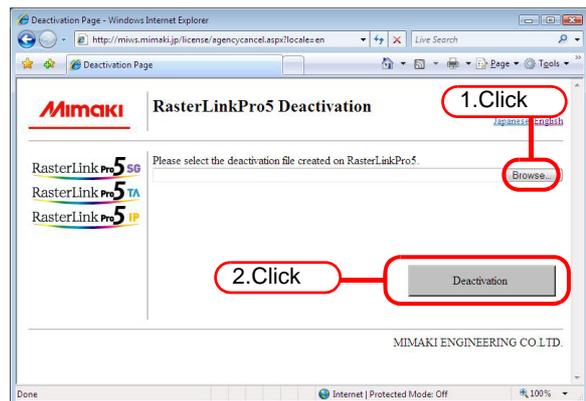


- 2 Click  .

The [Chose file] dialog box appears. Specify the deactivation file that you saved on the PC running RasterLinkPro5.

Click [Deactivation].

The procedure is now complete.



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# Checking the contents deletion in shared folder

When using hot folders from Mac OS 9.x, after uninstalling RasterLinkPro5, there is possibility not to delete the installation directory.

Also when Deleting the Printer with [Printer Management], or when deleting the hot folder with [Condition Management], the message “Cannot remove file in the Hot Folder” may appear, and the process cannot be completed.

This occurs because the Macintosh client creates special folders and files in the hot folder.

To avoid this, before uninstalling RasterLinkPro5, deleting the Printer or deleting the hot folder, delete the special folders in the shared folder.

The shared folders to delete are as follows.

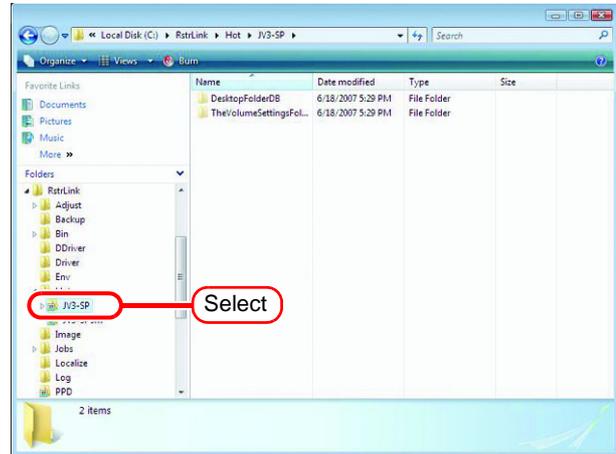
- Before uninstallation
  - Installation folder\Hot\all hot folders
  - Installation folder\PPD
- Before deleting Printers with [Printer Management]
  - Installation folder\Hot\all hot folders
- Before deleting hot folders with [Condition Management]
  - Installation folder\Hot\condition set name hot folders

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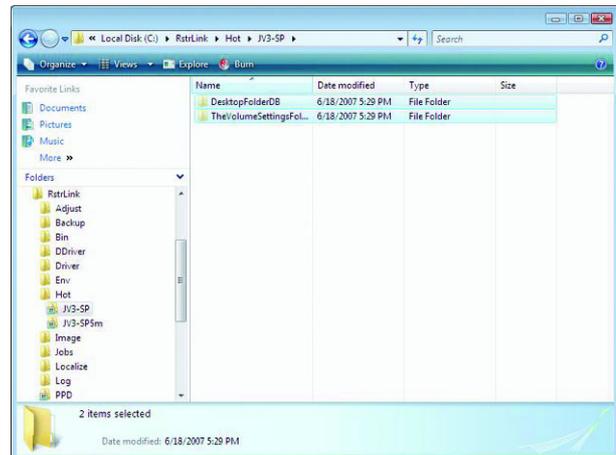
## Check that the folder contents are deleted

This section describes how to check the hot folder as an example. Check PPD folder with the same steps. In this example, JV3-SP is registered with [Printer Management].

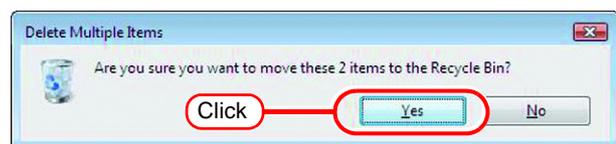
- 1 In Explorer, select the hot folder in the installation folder\Hot folder. If there are no subfolders inside the hot folder, deleting is not necessary.



- 2 If there are subfolders in the hot folder, select them with the mouse and try deleting them with the  key.

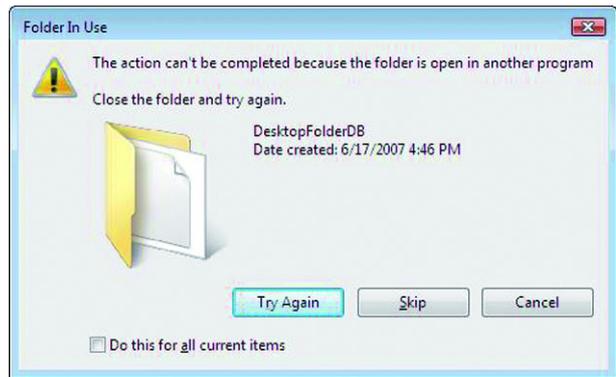


- 3 Click  on the “Delete Multiple Items” screen. If subfolders are deleted, unmounting is not necessary.

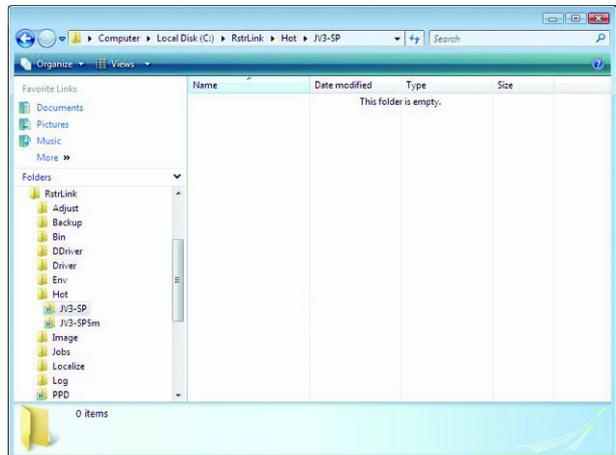


- 4 If an error message appears, the hot folder is not deleted.

With the Macintosh client, move the folder mounted by AppleShare to the trash can to unmount it. If it is already unmounted, mount the folder again with AppleShare, then unmount it.



- 5 After unmounting the folder in step 4, perform the operation in step 2 again, and check whether the sub-folders inside the folder can be deleted.



- 6 Perform steps 1 to 5 for all the sub-folders in the installation folder\Hot folder.

# Uninstall RasterLinkPro5

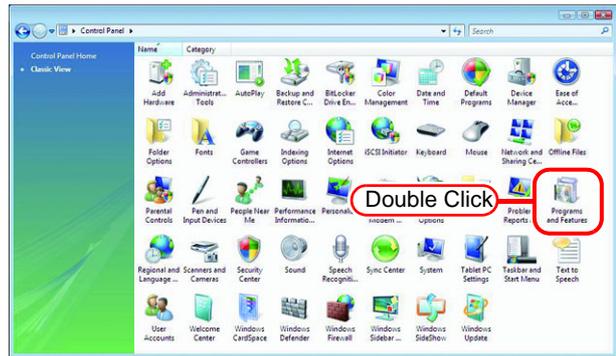
**NOTE!**

- All RasterLinkPro5 setting is deleted when it is uninstalled.
- Before starting uninstalling, check the following items.
  - \* RasterLinkPro5 is not running.
  - \* The RasterLinkPro5 license is deactivated.
  - \* The RasterLinkPro5 hot folder is not open (including via the network).
  - \* The RasterLinkPro5 printer is not being used (including via the network).
  - \* The RasterLinkPro5 hot folder and printer is not being mounted from Macintosh clients with a Macintosh network connection tool (such as PC MACLAN and SMB).

**1** Double click “Programs and Features” in [Control Panel].

Double-click “Add and Remove Programs”, depending on the OS of the RasterLinkPro5-installed PC.

The [Programs and Features] window opens.

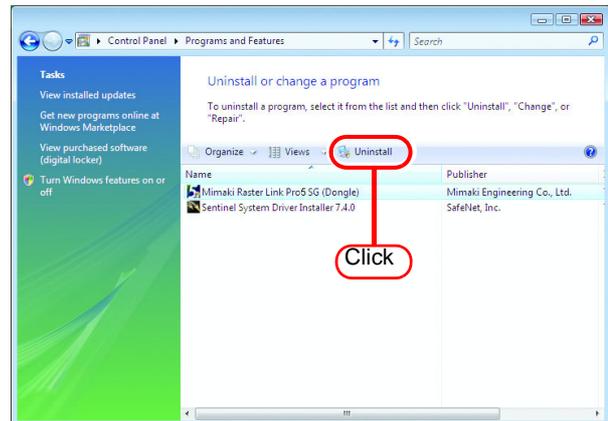


**2** From the “Currently installed programs:” list, select “Mimaki Raster Link Pro5”.

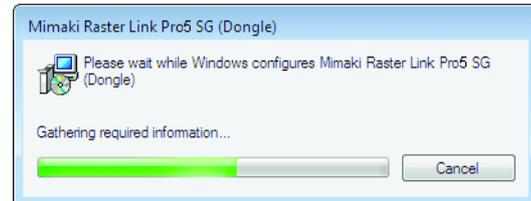
Click  .

Click  depending on the OS of the RasterLinkPro5-installed PC.

The “Programs and Features” confirmation dialog box opens.



- 3** Uninstallation starts.  
Click  .



- 4** If the license is still active, a screen for deactivating the license appears.

**NOTE!**

Before installing on another PC, be sure to deactivate the license of the PC on which the license is activated. If not deactivated, you cannot activate the license with the PC and cannot use the PC, even if installing RasterLinkPro5.



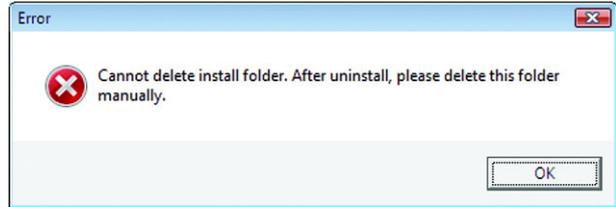
**NOTE!**

If PCMACLAN is installed on the computer for RasterLinkPro5, the right warning message may be displayed during the uninstall. Click  to stop the server. The computer is not shutdown.



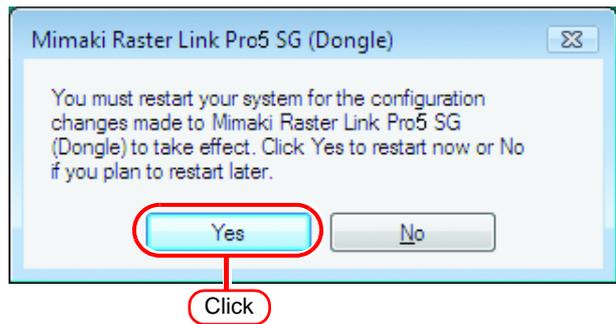
**NOTE!**

The right message may be displayed during un-installation. In this case, delete the installation folder manually after un-installation.



**5** The right dialog is displayed after a completion of un-installation.

Click  and restart.



**NOTE!**

- If PC MACLAN is used, it is required to execute [Remove folder information] of PC MACLAN file server after the uninstallation of the RasterLinkPro5. For details, see the following in the PC MACLAN User's Guide: Using the File Server..... Remove folder information
- When you create the "Work Folder" in any place other than the installation folder of the RasterLinkPro5, delete the work folder after the restart.
- Make sure the following folders are not remained when you wish to reinstall after un-installation of the RasterLinkPro5.
  - \* Previous installation folder
  - \* Previous work folder
 When the above two folders are still remained, delete them before you start reinstallation.  
 The RasterLinkPro5 may not start normally, if you do not delete the folders.

# If an error occurs in license authentication

The countermeasure when an error occurs in license authentication is explained by following the examples below:

**Example 1 : RasterLinkPro5 was uninstalled without releasing license authentication.**  
**Example 2 : OS was reinstalled without releasing license authentication.**  
**Example 3 : HDD with OS was replaced without releasing license authentication.**

You can conduct license authentication for the PC on which you conducted license authentication once as many times as you want until you release it and conduct license authentication with the serial key used for other PC.

## When you reuse RasterLinkPro5 in that PC

- (1) Reinstall RasterLinkPro5.
- (2) Start license authentication and input the same serial key.
  - License authentication is conducted again.

## When you use RasterLinkPro5 in other PC

- (1) Release license authentication (☞ P.72) from the Web site and release license authentication.
- (2) Install RasterLinkPro5 into the PC on which you use RasterLinkPro5.
- (3) Start license authentication and input the serial key released in (1).

**Example 4 : PC was replaced without releasing license authentication.**

Release license authentication (☞ P.72) from the Web site and release license authentication.

**Example 5 : After having sent PC to repair, program update and profile update became unavailable with an error displayed.**

When it was repaired, it is possible that the device that is the base of PC unique information gained at license authentication was replaced.

In such a case, it is necessary to conduct license authentication again. By following the procedures below, conduct license authentication.

- (1) Release license authentication (☞ P.72) from the Web site and release license authentication.
- (2) Start RasterLinkPro5 in RasterLinkPro5 PC on which the error occurred.
- (3) Conduct license authentication again.

## Example 6 : The serial key was lost.

### When RasterLinkPro5 was uninstalled without releasing license authentication

In such a case, serial key information remains in the PC. When you reinstall RasterLinkPro5 and start license authentication, the serial key you input the previous time is displayed on the serial key input screen.

### You found that you lost the serial key after releasing license authentication.

In such a case, if you uncheck the checkbox of “Delete the serial key information.” on the first screen when releasing license authentication, serial key information remains in the PC. The checkbox is OFF by default.

Check that the serial key you input the previous time is displayed on the serial key input screen.

## How to release license authentication when PC has broken down

If normal release of license authentication cannot be conducted ( P.60) and RasterLinkPro5 cannot be used in other PC, you can release license authentication in the procedures below:

#### NOTE!

- Do not use this function when normal release of license authentication can be conducted. If you use this function, defects may occur in the following license authentication etc. and RasterLinkPro5 cannot operate normally.

### 1 Start the Web browser and input the address below.

<http://miws.mimaki.jp/license/agencytop.aspx>

Click [RasterLink Deactivation (When the PC is broken)].

### 2 Input the authenticated serial key into the serial key input form.

Click [Deactivation].

Then, license authentication is released.

The screenshot shows a web browser window titled "Deactivation (When the PC is broken)". The page content includes the Mimaki logo and a list of RasterLink products: RasterLink 6, RasterLink Pro5 S0, RasterLink Pro5 TA, and RasterLink Pro5 IP. There are two main sections of text: "About Deactivation (When the PC is broken)" which states that the function can be used when the PC is broken and license information can be removed from the server; and "IMPORTANT" which warns not to use the function if the PC is not broken, as it may cause RasterLink to not work correctly. Below the text is a form with the instruction "Please enter the serial key that was used in activation." and a series of input fields for the serial key. A "Deactivation" button is located below the form. A link "What is a license key." is also present. The footer of the page reads "MIMAKI ENGINEERING CO.LTD".

MEMO

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